

Comment on:
Promoting Quality and Productivity Improvement /
Kaizen
in Africa

Research Project - Japanese Experiences of Industrial Development
and Development Cooperation:
Analysis of Translative Adaptation Processes

Volume II

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Promoting Quality and Productivity Improvement / Kaizen in Africa

Overview

- Collaboration between Government – Industry – Academia
- Provision of Examples and Incentives
- Understanding Tensions and Trade offs

Promoting Quality and Productivity Improvement / Kaizen in Africa

Focus

- Overcoming Resource Constraints in Africa and Improving Quality
- Empowering Workforces with Diverse Abilities
- Building strong Psychologically Safe Teams

Overcoming Resource Constraints in Africa and Improving Quality

- The case of Amipharma in Sudan (Parker & Elbadawi, forthcoming)
- Action research project on the application of Lean Principles. Focus on Kaizen to increase production capacity and to achieve Good Manufacturing Practice (GMP)
- Local learning about kaizen and the benefits
- Empowering of the workforce – enhanced teamwork

Empowering Workforces with Diverse Abilities

- The case of Shonaquip South Africa (Dennehy, Parker, Boyd & Barnado, 2020)
- Manufacturing of wheelchairs for persons (mainly children) with disabilities
- Many of the workers have disabilities and are wheelchair bound
- How lean principles and kaizen create a better work environment for those with disabilities

Building Psychologically Safe Teams

- Experimenting with Healthcare Teams – A Kaizen Room for Healthcare workers
- Experiential Learning – Learning by Doing
- How kaizen related initiatives build psychological safety in teams (Parker and Du Plooy, 2021)

Conclusion and Way Forward:

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